

SALTO E&T TCA Resource Centre

Survey on training and research needs

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22 May 2019

Officers' meeting, Zandvoort

Topics

1. History
2. Overview
3. Findings related to Trainings
4. Conclusions related to Trainings
5. Findings related to Research
6. Conclusions related to Research



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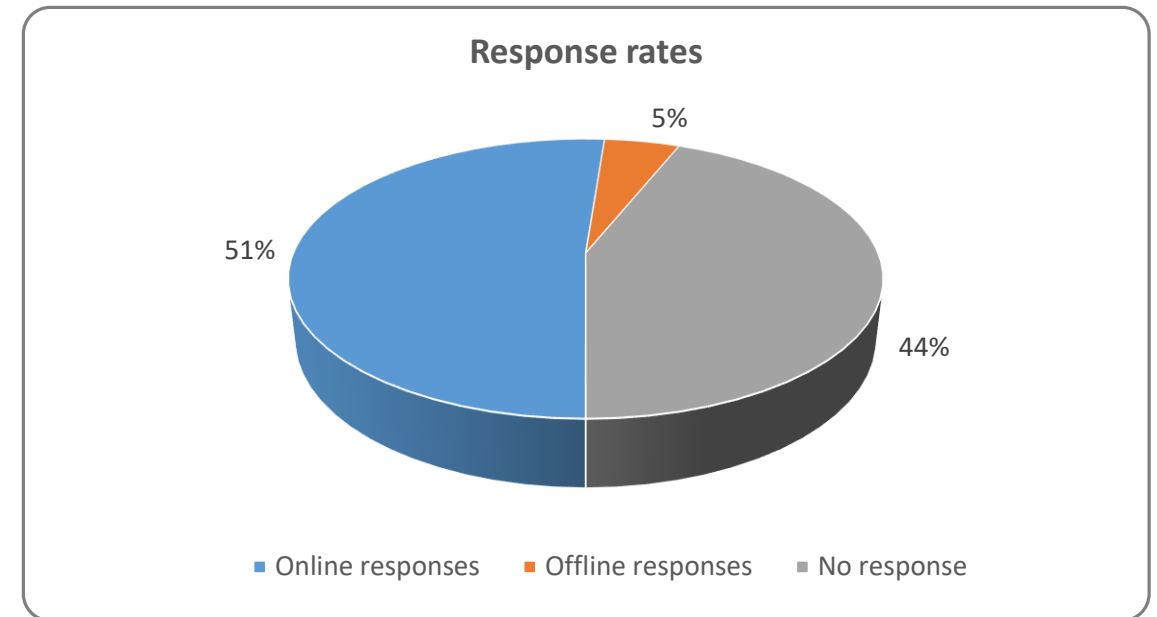


1. History

- 2 surveys in 2018
- Directly sent to the NA directors
- 41 NAs were addressed
- Answering period: end of November – end of January

2. Overview

- 21 online and 2 offlines responses (total: 23; 56%)
- Focus on training and research needs of NAs (*Advisory Group was previously involved*)



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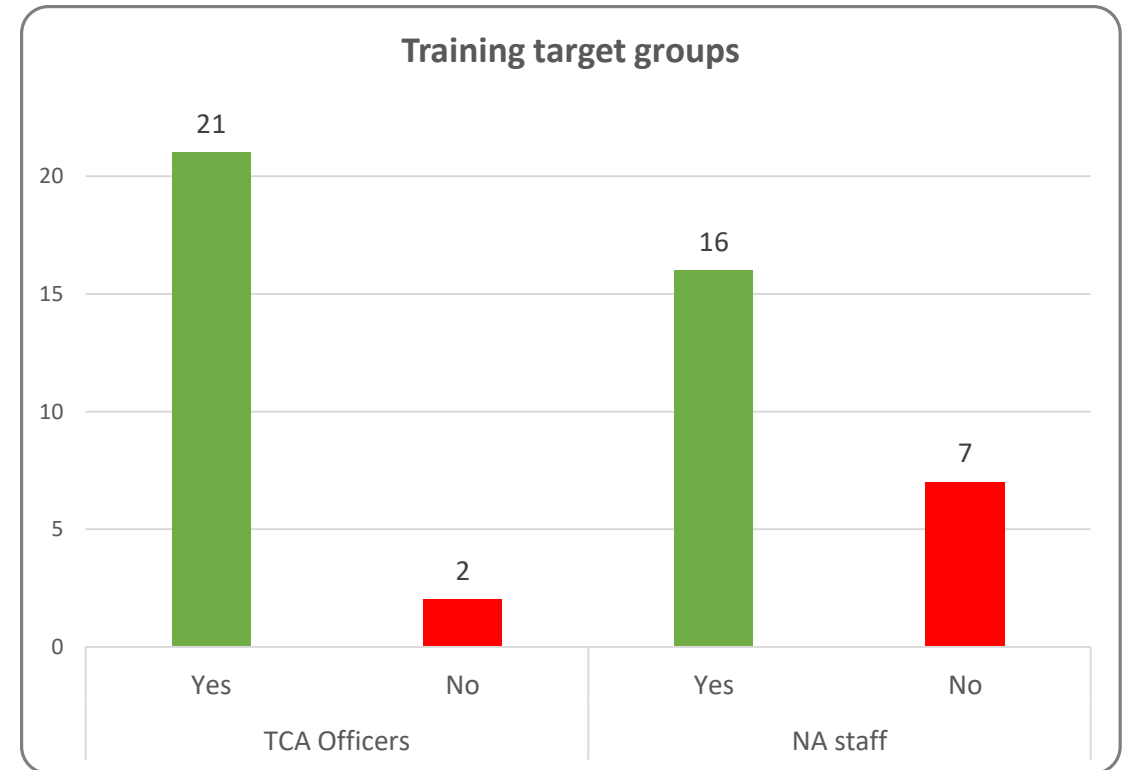


3. Findings (1)

Trainings

Who shall SALTO E&T provide trainings for?

- TCA Officers for sure (91%)
- NA staff (in order to improve competences regarding TCA work) shall be considered as well (70%)



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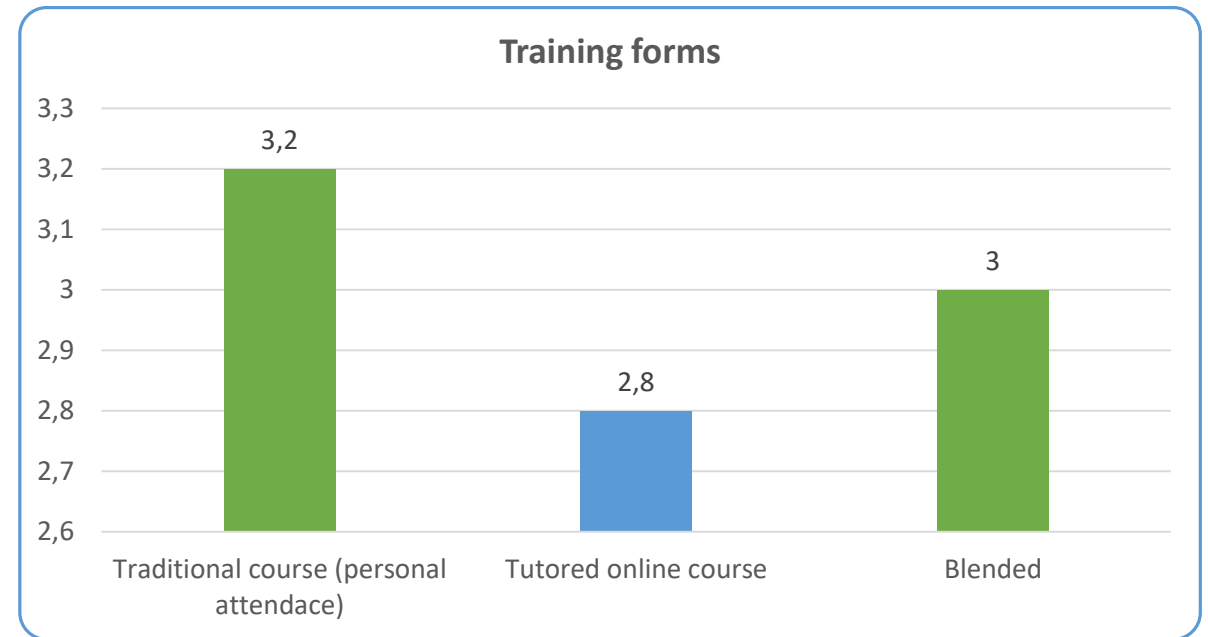


3. Findings (2)

Trainings

What is the most beneficiary form of a training for participants?

- Response to be marked on a scale from 1 to 4 (1 – not useful, 4 – very useful)
- Traditional and blended forms are most welcome



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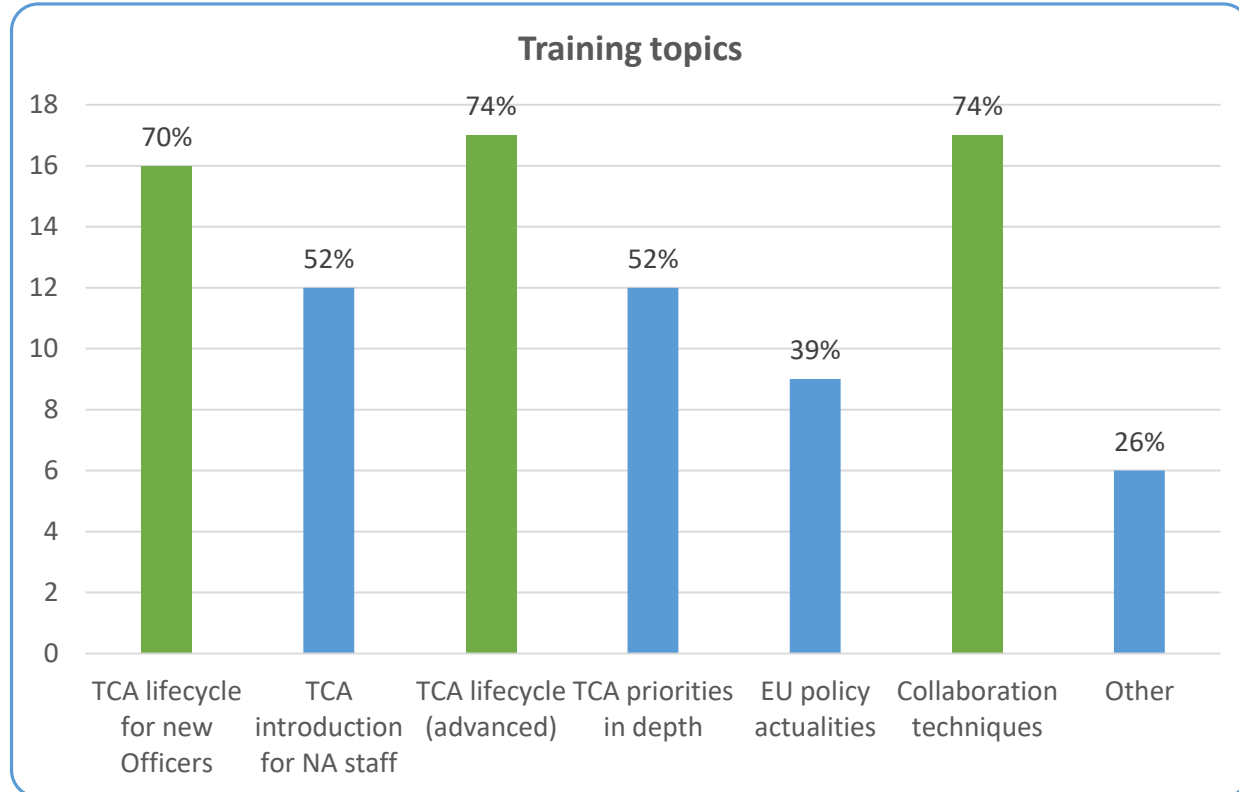


3. Findings (3)

Trainings

In what topics would your NA be interested?

- Top 3 topics:
 - TCA lifecycle for Officers (advanced)
 - Collaboration, communication, cooperation techniques
 - TCA lifecycle for newcomer TCA Officers
- Other suggestions:
 - Platform training
 - Impact of TCAs



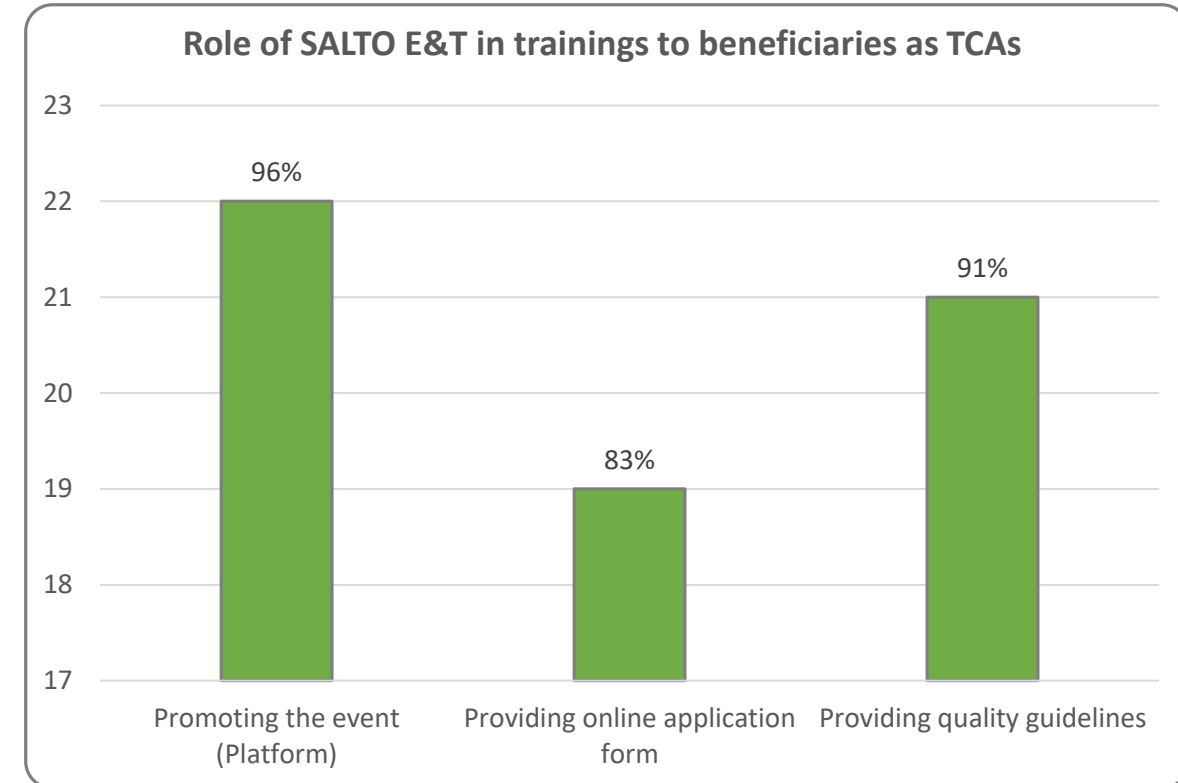
3. Findings (4)

Trainings

What should be the role of SALTO E&T in trainings to beneficiaries organized by NAs as TCAs?

Top 3 roles:

- Platform related
 - Online event promotion
 - Online application form
- Based on the multinational role of SALTO
 - Quality guidelines



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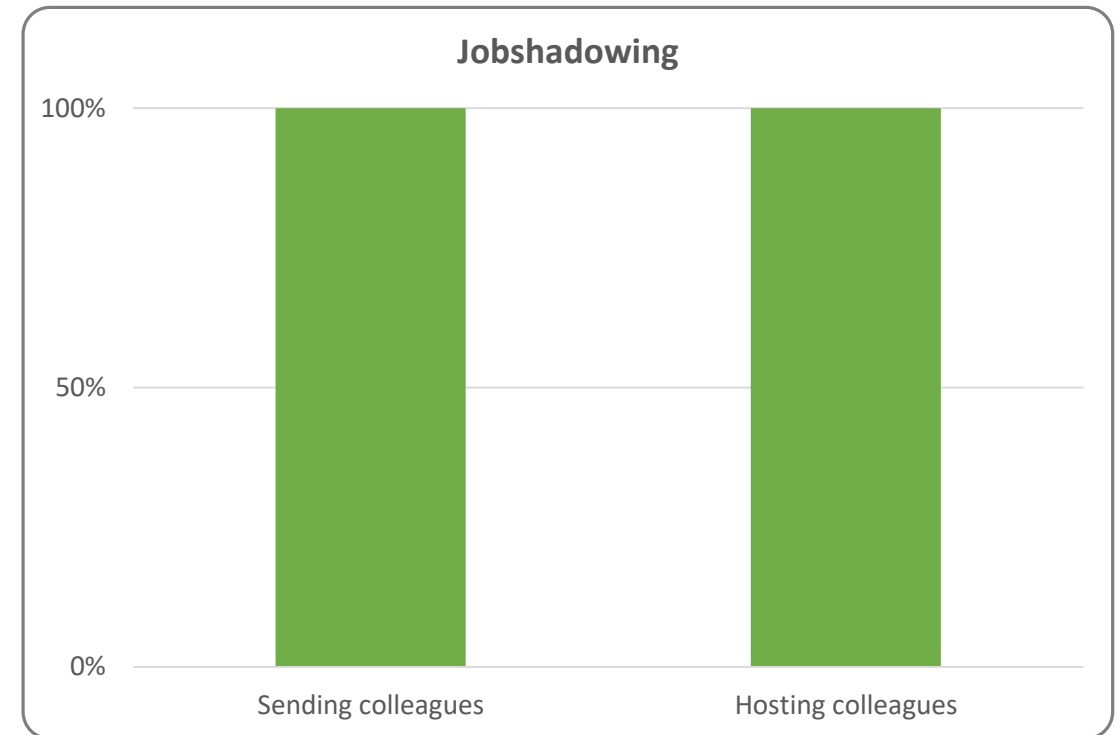


3. Findings (5)

Trainings

- Would you devote time and budget to sending colleagues of your NA to jobshadowing at other NAs?
- Would your NA be interested in hosting colleagues for jobshadowing from other NAs?

100% answered Yes to both questions



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4. Conclusions

Trainings

- ✓ a great demand for TCA officers & other NA staff trainings
- ✓ traditional trainings and blended courses are popular
- ✓ Topics: **TCA lifecycle for Officers (advanced)** & general **Collaboration, communication, cooperation techniques**
- ✓ Further topics: In-depth trainings on the use of the Platform and Evaluation and the Impact of TCAs
- ✓ a pool of suggestions concerning **already existing training courses or training materials**
eg.: Procedures for selecting participants of Transnational Cooperation Activities (TCA)
Impact tools
- ✓ Involvement of NA staff in trainings
- ✓ On an average about 3200-5600 € Euros per NA what could be allocated



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4.1 Conclusions

Trainings

The role of SALTO E&T Regarding TCA trainings organized by the NAs

- **provide a technical background** for TCA-s via its Platform : **for organizational tasks** (on-line application forms , possibility of **online selection** , **evaluation** forms via the Platform, **dissemination** platform to share the results)
- **provide quality assurance** by **quality guidelines** : quality criterias of a good TCA (eg.: Having the participants fully aware of what they are to expect from the TCA / a good selection process is to be carried out)

74% - SALTO's role **to give guidance**: by proposing quality criteria and setting up a self-assessment tool

22% - SALTO's role **to assess the quality of planned TCAs** against the pre-defined criteria

13% - SALTO's role **to evaluate the quality of realized TCAs** against the pre-defined criteria

- The concept of the **Erasmus Academy**



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5. Findings (1)

Research

Based on your previous TCA experience what type of outputs exist?
(listed by frequency)

TSS event (participated/organized by 100% of NAs):

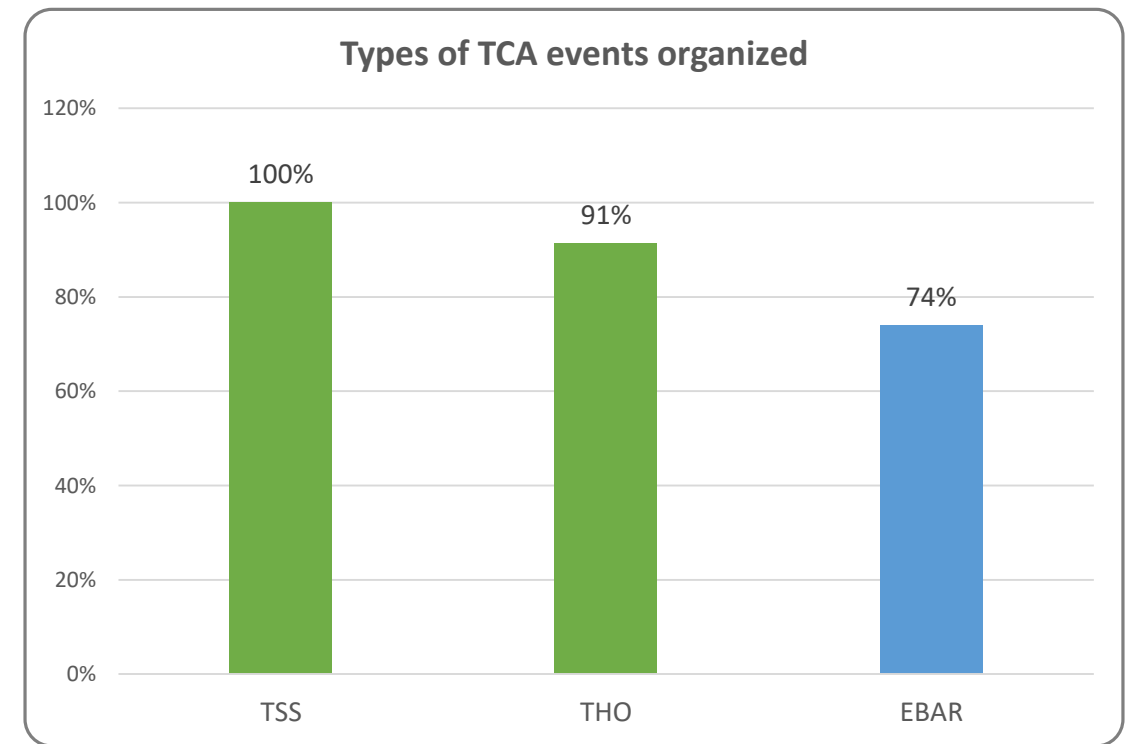
- **Outputs&outcomes:** networking; seminar/training material, presentations; project idea; report; skills in submitting proposals, improved project designing skills
- **Results/Impact:** new E+ applications; new approved projects; better quality of applications

THO event (participated/organized by 91% of NAs):

- **Outputs&outcomes:** knowledge sharing, improved knowledge on certain topics; seminar material, presentations, tools; networking; lectures, presentations; improved skills and competences
- **Results/Impact:** new E+ applications; better quality of E+ projects

EBAR event (participated/organized by 74% of NAs):

- **Outputs&outcomes:** collection and analysis of data
- **Results/Impact:** visibility of the impact of E+; insights for possible modifications/recommendations of E+; better communication of E+ to society; building up evidence based culture in NAs; improved administration of E+



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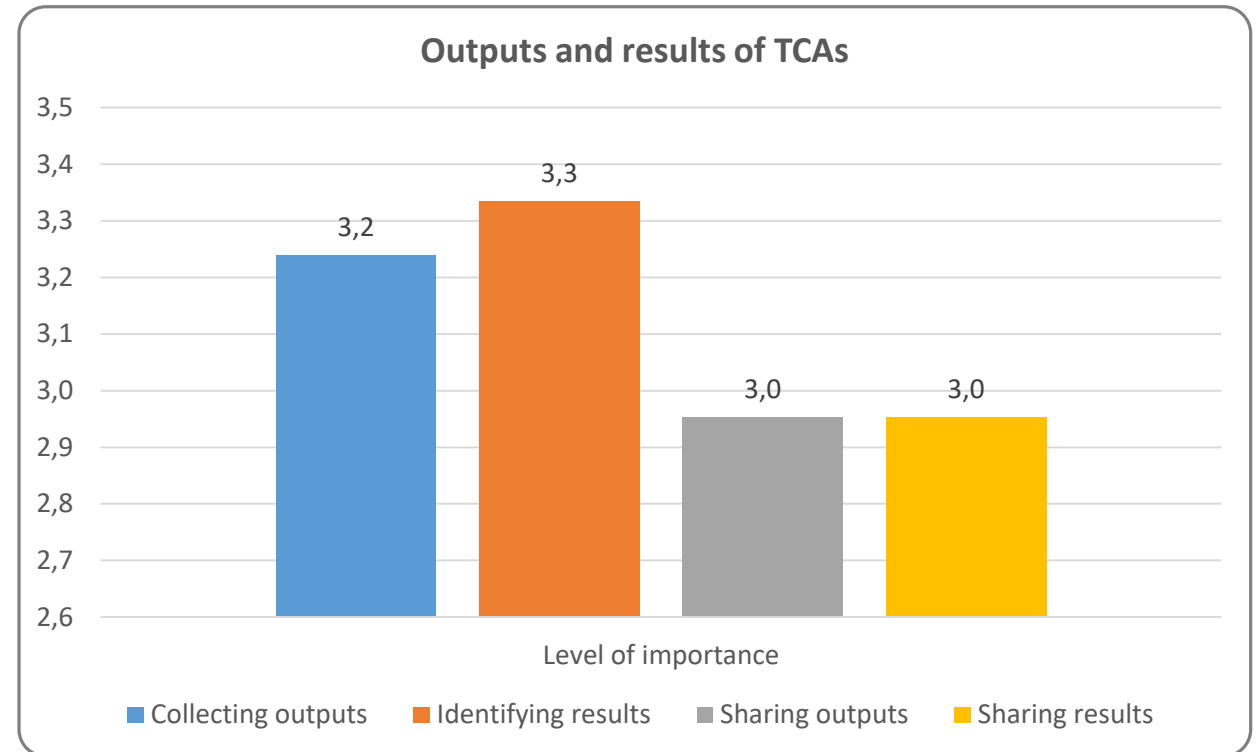


5. Findings (2)

Research

To what extent do you find important collecting outputs and identifying results of TCAs? (scale 1-4)

- Collecting and identifying results are more important than sharing them
- Results > outputs
- **Definition of output:** The products, services or **skills (outcomes)** which result from development interventions
- **Definition of result:** The likely or achieved short-term and/or medium-term change and effects/**impact** of intervention outputs



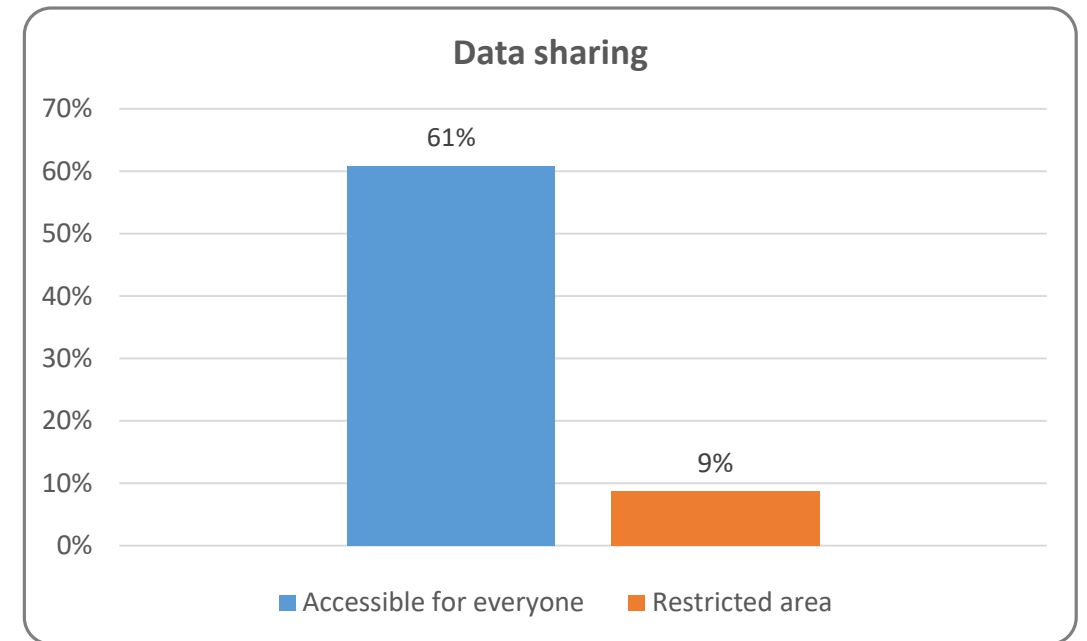
5. Findings (3)

Research

How does your NA manage the collection and demonstration of outputs and results as a host or organizing partner?

Most frequently used methods:

- Collected via online survey
- Shared on:
 - NA website
 - social media channels
 - dedicated webpage of the TCA event



Total 70% shares data



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5. Findings (4)

Research

What assistance would you need from SALTO to improve TCA result collection?

Most frequently mentioned:

- Developing an online (plat)form to collect, store and share results
- Define the methodology of collecting results and outputs
- Create the typology of the possible outputs and results; provide indicators
- Online applications and reports to export statistics easily



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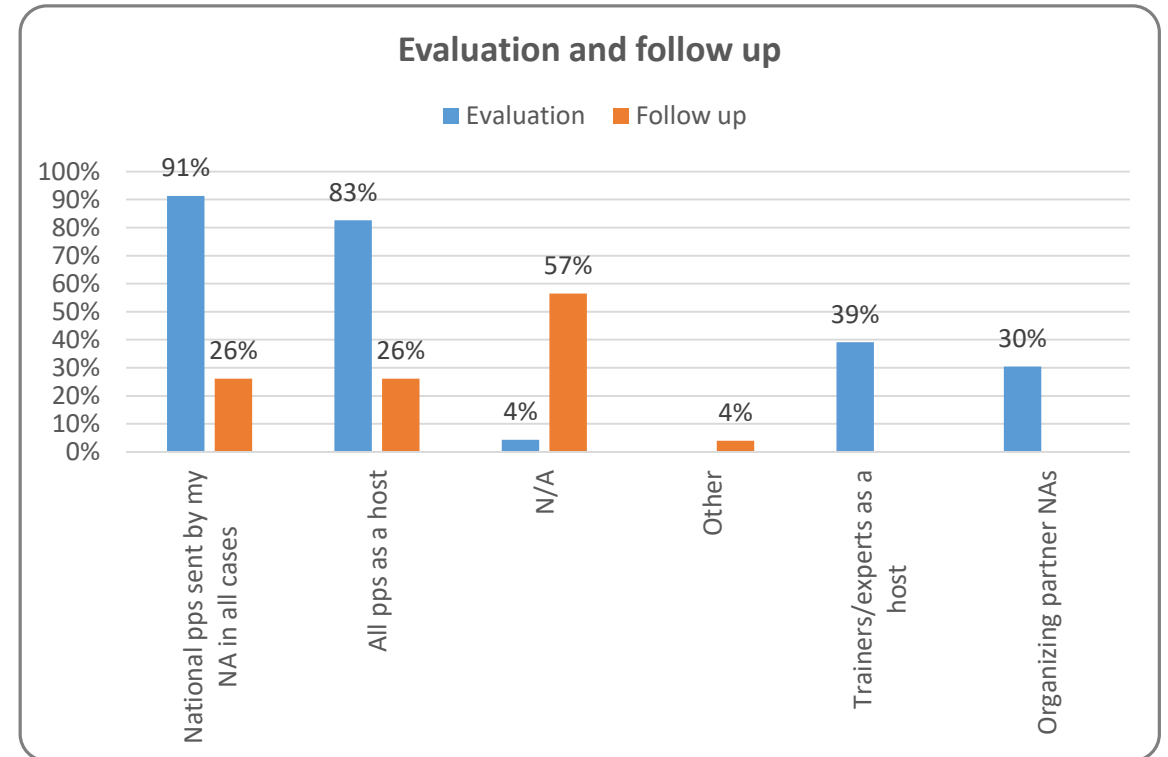


5. Findings (5)

Research

In what cases do you send evaluation/follow up questionnaire after the TCA event and to whom?

- The process of evaluation is more often used by NAs than follow up
- **Almost all NAs** ask their national pps' to **evaluate** the TCA
- Only 4% do not evaluate their events, however 57% do not carry out follow up activities
- 52% make a summary of these responses and use it for quality improvement



5. Findings (6)

Research

What shall be the role of SALTO E&T in the process of evaluating and follow up of TCAs?

87% of NAs stated SALTO could contribute to this process by:

(in the order of frequency)

- Providing common online tool(s)
- Carrying out an expert survey/analysis of responses
- Providing recommendations



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6. Conclusions

Research

The role of SALTO

- Salto Platform to upload results/outputs
- send a notification to all users when a specific tool/guideline/material is uploaded
- a standardized form with a minimum set of common questions
- a question on the Erasmus+ application form, whether the proposal is a result of participation in a TCA.

Event boxes

- **all events (in event boxes)**
- results/documentation could be linked to the specific event box

Library

- **could be searched by topic**
- TCA results in thematic order



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6. Conclusions Research

The role of SALTO E&T in the process of evaluating and follow up of TCAs

Regarding the follow-up

- a standard form for follow-up to collect data on the impact of TCAs
- a standardized European questionnaire
- a common template of a final report for participants and a follow up questionnaire

Regarding evaluation

- define a common model to evaluate the TCA activities
- clearly defined evaluation criteria related to the results of the activities
- Salto Platform tools for the evaluation of the impact of TCAs at a European level.



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